

Moconna Pty Ltd

ACN 005 579 233

Quality Policy Statement

Moconna Pty Ltd of 325 Raglan Street, Sale specialises in total industrial, commercial, medical and hygiene waste management services.

Moconna was established as a local, family-owned company in 1978 and we have built our business on a reputation for personal service. We aim to provide each of our customers with products and services that consistently exceed contract and statutory requirements.

In order to achieve this objective, we established a Quality Management System based on the ISO 9002:1994 Quality System Standard. In 2002 we upgraded the Quality Management System to the new AS/NZS ISO 9001:2000 Quality System Standard.

For complete Quality Assurance, our Quality Management System is certified to AS/NZS ISO 9001 by Benchmark.

Our Quality Management System ensures that

- A framework exists for establishing and reviewing quality objectives
- The needs of our customers are identified and consistently met.
- Our company management allocates adequate resources to ensure that quality remains at the core of our business.
- Our company policies are communicated and understood within the organization
- All company policies are appropriate to the purpose of the organization

Our Quality Manual defines how the Quality Management System meets these requirements.

Our Quality Manual defines how the Quality Management System is reviewed for continuing suitability

Everyone in our company is committed to maintaining and improving our quality standards and is involved in our planning for meeting quality objectives.

We welcome any comments and suggestions that could assist us in this quest.

Authorised



Glen Stephenson - Managing Director

Last Review Date / 0 - 12 - 2009